Service/Support Request (SR) Information
Voting Item(s)

SR #	Requesting Agency	Product	Impacts All Agencies	Module	Priority	Level of Effort	Short Description	Long Description	Synopsis of Request (Requirements)	Proposed Solution (How it would work/Customization Overview)	CAPPS Support Team Vote Recommendation
28687	CAPPS	Talent Management	Yes	Reports, Recruiting	Medium	Medium	Retire 16 CAPPS Recruit Reports	Recommending to retire a set of legacy reports (as a clean-up effort) from the Reports and Dashboards portfolio within CAPPS Recruit. These legacy reports are: • Candidate Details • Candidate Offers Pending Approval • Candidate Summary By Recruiting Status (Time Spent In Each Status) • Candidates Requiring Attention (Based On Aging) • Process Audits • Recruiting – CSW Funnel • Recruiting – Offer Success Rate • Recruiting – Open Req Summary Pivot • Recruiting – Recruiter Workload • Recruiting – Source Type Yield • Recruiting – Source Yield Stats (Line Trellis) • Recruiting – Source Yield Top Sources Trend (Pie Trellis) • Requisition Pipeline Summary Counts • Requisitions Active Historical Snapshot • Requisitions Filled Summary • Requisitions Pending Approval See the attached XLS provides more insight as to why each report above is recommended for decommissioning.	Decommission the designated reports from CAPPS Recruit OBI. Of the reports, most have no significant value or there is a more relevant customized alternative report. Some report data is better accessed directly via CAPPS Recruit online functionality. Also, update the Requisitions Filled Details report to report based on date range, making it more useful as a replacement for the Requisitions Filled Summary report.	The CAPPS Recruit Deployment team will: • Remove these from each of the Agency's folders in CAPPS Recruit OBI by configuration. • Update the Requisitions Filled Details report to report based on date range.	Approve